

**PATENT**  
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Kang et al.  
Application No.: 09/677,604  
Filed: October 3, 2000  
For: SYSTEM AND METHOD FOR MANAGING COMPLIANCE  
WITH SERVICE LEVEL AGREEMENTS  
Patent No.: 6,917,979  
Issued: July 12, 2005  
Confirmation No.: 5240

Attorney Docket No.: 0006568USU

**CHANGE OF ENTITY STATUS PURSUANT TO 37 C.F.R. §1.27 (g)(2)**

Commissioner for Patents  
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Sir:

This communication hereby notifies the United States Patent and Trademark Office that Applicant is now entitled to claim **large** entity status for the above-identified patent.

Respectfully submitted,



May 13, 2010

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